



### 01 Tell me about the custom process...

Custom designed products begin with you first contacting woodshop. We will discuss your project and have you send us some pictures of what you are looking for. Next, we will sketch up a few options and get your approval. Once you have signed off on a design, we will determine cost, collect the deposit and begin construction!

### 02 What options do I have for wood and finishes?

Some of the standard woods we work with include white or red oak, walnut, pecan, maple, ash, cedar and pine. We also have weathered pallet wood for small decorative items. Other wood types are available at your request. We offer both stained and natural finishes. Finishes available are either a polyurethane coating (for a Satin or Gloss sheen) or a hand-rubbed penetrating oil (for a Matte to Satin sheen). Extra features include epoxy accents, painted finishes, and distressing of the wood. Metal work is available in Aluminum or Steel and can be brushed, painted or powder-coated.



Oak



Maple



Walnut



Cedar



Cypress



Hickory/Pecan

Ash



Pine

### 03 Is there a deposit required?

All standard orders \$250 or less do not require a deposit. All custom items or any standard items over \$250 require a 50% deposit before construction will begin. Please see our payment options below. The balance is due at completion to schedule delivery. All deposits are non-refundable and paid upon signing of the

Furniture Work Order. If you are unable or unwilling to pay the balance at completion, your item will be held for 15 days, during which time final payment can be made. After that time, your deposit will be voided and the item will be made available for direct purchase. No refund will be given.

**04 What's included in the price?**

Our price always includes the labor, materials, staining and sealing required to make your furniture piece. Any other special options and delivery costs will be quoted up front, so there are no surprises along the way.

**05 What payment types are accepted?**

Options, options galore! Payment can be made with cash, cashier's check or money order via mail and made payable to Woodshop, PO Box 307, Schulenburg, TX 78956. If you order through our Etsy store, you can use their payment options. Or you can pay by credit card through our simple invoicing system.

**06 How long will this take?**

All furniture is built to order. A typical order can take an estimated 6 weeks to complete. At the time of order, we will supply you an estimated completion date. This is subject to other orders we are creating, quantity of pieces you order and ultimately the weather. Humidity/weather can delay drying processes of glues, stains, and finish coats.

**07 How about rush orders?**

Rush orders are priced dependent on when you need the item. Fees range between \$100-\$300. If we cannot complete your order in time for your deadline, we will let you know up front.

**08 Will you deliver?**

Delivery is included for any location within 25 miles of 78956. We will deliver up to 100 miles outside 78956 at a rate of \$1 per mile. Anything farther than that will require shipping by a third party and cost will be determined at the completion of your product.

**09 Can you hold my piece?**

Pieces can be held if we have room. The balance must be paid in full to be held. If payment is not made, the item will be available for sale after 15 days and your deposit will be voided.